



# **TERMS AND CONDITIONS**

## **EASTEND ENTERPRISES**



### **1. Introduction**

By accessing and using the website of Eastend Enterprises ("the Company"), you agree to comply with these Terms and Conditions, as well as our Privacy Policy. Please read these terms carefully before proceeding with any transactions. If you do not agree to any part of these Terms and Conditions, you must not use our website or place an order with us.

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### **2. Product Availability**

All products displayed on our website are subject to availability. While we strive to ensure that our product listings are up-to-date, we cannot guarantee the continuous availability of each product at all times. The Company reserves the right to modify, update, or discontinue any product or service without prior notice. In the event that a product is unavailable after an order has been placed, the Company will notify the customer promptly, and a full refund will be issued if payment has been made.

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### **3. Pricing**

Prices listed on our website are accurate at the time of publication; however, the Company reserves the right to alter prices at any time without prior notice. Prices may fluctuate based on market conditions, product availability, and other external factors. All prices are in the specified currency on the website and are inclusive of applicable taxes unless otherwise stated. Shipping and handling fees are additional and will be calculated at the time of checkout.

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### **4. Payment**

Payments for all orders must be made at the time of purchase. We accept various online payment methods, including credit and debit cards, as listed on our website. All payment transactions are processed securely through trusted payment gateways. By providing payment details, you confirm that you have the legal right to use the payment method chosen, and authorize us to process payment for the amount of your order. If payment is not successfully processed, we may cancel the order without further notice.

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## **5. Order Cancellation**

Orders can only be canceled before they are dispatched. Once the products have been processed for shipping or have been dispatched, cancellations will no longer be accepted. If you wish to cancel an order, you must do so as soon as possible after placing it. If an order is successfully canceled before dispatch, a full refund will be issued to the original payment method. Refunds for canceled orders will be processed within 7 business days from the date of cancellation. Please note that the processing time for the refunded amount may vary depending on the payment method and financial institution.

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## **6. Liability**

Eastend Enterprises takes all reasonable precautions to ensure the accuracy and quality of the products sold on our website. However, the Company is not liable for any delays, damages, or loss caused by third-party delivery services, including but not limited to shipping delays, damaged goods, or loss of products in transit. Once an order has been dispatched, it becomes the responsibility of the chosen delivery service provider to ensure the timely and safe delivery of the goods. Any issues related to delivery must be resolved directly with the third-party carrier. The Company is also not liable for any damages resulting from the use of the website or from any third-party links or services provided through our website.

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# **End of Terms & Conditions**